

ACADEMIC POLICIES

Academic Integrity Policy

Students are expected to be honest and ethical in all academic work. This trust is shared among all members of the University community and is a core principle of American higher education. Any breaches of this trust will be taken seriously. One common area of academic dishonesty is plagiarism. Plagiarism involves borrowing or using information from other sources without proper and full credit. Students are expected to quote accurately and identify the origin of citations from others, as well as to acknowledge when ideas are dependent upon concepts developed from other sources. This process of attribution and referencing allows one to demonstrate how their understanding and ideas relate to an existing body of knowledge—and add to them. It demonstrates the values of academic integrity and systematic reflection and intellectual development. To do otherwise and not reveal sources constitutes plagiarism. While plagiarism is a common violation, it is not the only form of academic dishonesty that is taken very seriously at NYU SPS. Other forms of academic dishonesty include, but are not limited to, unauthorized collaboration on assignments, purchasing papers and assignments, reusing an assignment for a different course, and completing assignments or taking an exam/quiz on behalf of another student.

Academic Offenses

Academic integrity offenses that go beyond teachable moments are categorized in the three levels noted below. Additionally, higher-level sanctions may be applied to lower-level offenses when there has been more than one occasion of an academic integrity violation. For any level of violation, students must take/retake the Academic Integrity tutorial and possibly some other educational activity as determined by Student Affairs.

Level 1 Offense Sample Violations

- Evidence of minor plagiarism (e.g., leaving out a citation) as determined by the instructor.
- Unauthorized collaboration on assignments or other class activities.

Level 2 Offense Sample Violations

- Evidence of more serious plagiarism (e.g., failing to cite several passages or including verbatim text) as determined by the instructor.
- Submitting a paper that was prepared for another class or a product of work for an internship without expressed written permission from both instructors.
- Sharing or copying answers from another student or copying material from any source (including digital) websites on homework assignments.
- NOTE: A second offense (even if a Level 1 offense) is considered a Level 2 Offense

Level 3 Offense Sample Violations

- Submitting work from another person or outside source as one's own work.
- Cheating on an exam (i.e., the use of unauthorized materials, sharing or copying answers, and/or unauthorized collaboration with another student.)
- Facilitating dishonesty by another student (i.e., if a student helps another student cheat).
- Evidence of excessive plagiarism as determined by the instructor.

- NOTE: two or more violations (even if Level 1 or 2 offenses) is considered a Level 3 Offense.

For all level offenses: Along with the sanction(s) levied, a written warning from the Office of Student Affairs with a copy to the Academic Director is required and the student must take/retake the Academic Integrity tutorial or some other educational activity as determined by Student Affairs..

Egregious Violations Sample Violations

- Purchasing a paper or other academic materials to submit as one's own work.
- Selling a paper or other academic materials to another student.
- Falsifying data or content.
- Other Egregious Actions
 - Falsifying identity (e.g., another person taking the exam on student's behalf)
 - Stealing and sharing an exam
 - Severely compromising the exam environment (e.g., pulling a fire alarm)
 - Falsifying documents or other documentation

Process for Reporting Violations

The processes faculty use to report academic integrity violations is detailed below. Any questions about the process should be directed to the Academic Director (AD) of the division, department, or program in which the faculty member teaches.

Academic Integrity Violation Process - Student Accepts Responsibility

1. Violation occurs. Instructor informs the Academic Director (or designee) both in writing and verbally.
2. Instructor and Academic Director (or designee) meet with the student to discuss the violation. NOTE: If the Academic Director is the faculty member for the course where the violation occurs, then the Academic Director or designee should invite an additional Academic Director to join the conversation with the student and help negotiate the process outlined in the policy.
3. Student accepts responsibility and signs the Academic Integrity Determination of Responsibility form.
4. Faculty emails Academic Integrity Determination of Responsibility (AIDR) form to Academic Director, and Academic Director asks Student Affairs to check the database for prior violations.
5. Academic Director and instructor determine recommended sanctions to Student Affairs based on current violation and history.
6. Student Affairs issues a sanction letter (cc's Academic Director, faculty if first offense only) and enters info in the database.

Academic Integrity Violation Process - Student Denies Responsibility

1. Violation occurs. Instructor informs Academic Director (or designee) both in writing and verbally.
2. Instructor and AD (or designee) meets with students to discuss violations. NOTE: If the Academic Director is the faculty member for the course where the violation occurs, then the Academic Director should invite an additional Academic Director to join the conversation with the student and help negotiate the process outlined in the policy.
3. Student denies responsibility and signs the Academic Integrity Determination of Responsibility (AIDR) form.

4. Faculty emails Academic Integrity Determination of Responsibility (AIDR) form to Academic Director and Academic Director asks Student Affairs to check the database for prior violations.
5. Academic Director meets with student to discuss violation and evidence
6. If a student accepts responsibility at this point, follow the process for accepting responsibility.
7. If a student denies responsibility, the Case goes to Panel.

Academic Integrity Violation Process - Case Goes to Panel

1. Academic Integrity Panel meets and determines if a violation has occurred.
2. If the Academic Integrity Panel determines no violation occurred, the case is closed, and the student is notified in writing by Student Affairs.
3. If the Academic Integrity Panel determines that a violation has occurred, Student Affairs notifies the Academic Director and instructor who determine the sanctions and then make the recommendation to Student Affairs.
4. Student Affairs checks the Database to determine equity across programs.
5. Student Affairs issues the sanction letter or confers with Academic Director if sanctions need to be revised.

Academic Integrity Panel

If a student denies any wrongdoing/violation of academic integrity, an SPS Academic Integrity Panel is assembled to review the evidence and determine whether or not a violation occurred. If the Panel determines a violation has occurred, the case will be subject to the appropriate sanctions recommended by the instructor and Academic Director and approved by the Office of Student Affairs. The Office of Student Affairs approves the outcome and issues a Determination of Findings letter.

Academic Integrity Judiciary Process

Authority: The expectation of sound ethical behavior is of paramount importance at the NYU School of Professional Studies ("NYU SPS"). To uphold these standards, NYU SPS has established the policy on Academic Integrity and Plagiarism (the "Policy") and the NYU SPS Academic Integrity Panel (the "Panel"). Students have the right to a fair and timely hearing in accordance with the NYU SPS Academic Integrity and Plagiarism Judiciary Process. The Dean of NYU SPS (or designee) has the right to suspend a student at any time for cause.

Jurisdiction: The Panel has jurisdiction over academic disciplinary matters involving all students—whether visiting, matriculated, or noncredit—taking classes at NYU SPS in graduate, undergraduate, and continuing education academic programs or courses. This jurisdiction includes, without limitation, any violations of the Policy.

Upon entering NYU SPS each student is bound by the Policy. If there are questions of jurisdiction in any case, they shall be referred for decision to NYU's Office of Legal Counsel.

Membership of the Academic Integrity Panel:

Cases will be adjudicated by the "Panel." The Panel will be composed of five (5) members: three voting faculty members, the EMSS Dean (or their designee), and a student affairs staff member. There will also be one (1) faculty alternate in the event a voting faculty member is unable to serve or must recuse themselves from a case.

- The three (3) voting faculty and one (1) alternate faculty on the Panel will be drawn from the Academic Integrity Faculty Standing Committee.
- Faculty on the Academic Integrity Faculty Standing Committee will be nominated by their academic unit leader (each academic unit leader will nominate one faculty member) and appointed by the SPS Dean.
- Terms of service will be for two years and will be staggered to provide consistency from year to year (half of the faculty serving in year one will serve only for one year).
- Faculty will rotate on cases and will recuse themselves if a case arises from their home unit. The members of the Academic Integrity Standing Committee will elect their own chair each academic year.
- Non-voting members
 - The Associate Dean of Enrollment Management and Student Success (EMSS) or their designee who serves as a non-voting member as a standing position.
 - A staff member will be assigned by the Associate Dean of EMSS or their designee to record proceedings/take notes. This person is not an official member of the Panel.

Preliminary Procedure for the Panel Review:

The Associate Dean of EMSS (EMSS) or their Designee reviews the Compilation of Findings Report that will be provided to the Panel. The following steps are taken after this report is received. The EMSS/Designee:

- contacts the party alleging the violation (the "Complainant") and the person alleged to have committed the violation (the "Respondent") within five business days to notify the parties that a review panel will be convened.
- notifies the Panel (review Section II for membership).
- sets a hearing date no later than 30 days after the case has been received for Panel review.
- notifies the Respondent and Complainant of:
 - The Panel membership
 - The date of the hearing
 - The Respondent and Complainant have two business days to send email notification if they perceive any Panel member is biased and should not serve on the Panel. Explanation of biases (positive or negative) should be included in the email statement.
- shares the evidence with the Panel.

Official Hearing:

- Notice of the hearing date will be sent to the NYU email accounts of the Respondent and Complainant. Alternative hearing date requests should be directed to the EMSS/Designee with an explanation of unavoidable extenuating circumstances. The Panel Chair and the committee members will consult to determine whether an alternative hearing date can be arranged.
- If a Panel member has a personal relationship with or bias against the Respondent or Complainant, the Panel member shall recuse themselves.
- Respondents and Complainants have the option to bring Witnesses to the hearing
 - Witnesses are defined as those individuals with first-hand knowledge of what has occurred.
 - All witnesses must be approved by EMSS/Designee.

- The identity and relationship of Witnesses to the Respondent or Complainant should be provided to the Panel Chair no later than five business days prior to the hearing.
- A Witness roster will be shared with involved parties and the Panel.
- Respondents and Complainants have the option to bring an advisor to the hearing.
 - Advisors are defined as academic advisors or another university representative who can offer support.
 - All advisors must be approved by EMSS/Designee.
 - The identity and relationship of advisor to the Respondent or Complainant should be provided to the Panel Chair no later than five business days prior to the hearing.
 - Advisors are not allowed to directly address the panel or directly participate in the hearing.
 - An advisor roster will be shared with involved parties and the Panel.
- EMSS/Designee alerts the Respondent and Complainant that they are responsible for notifying Witnesses and Advisors of hearing details.
- An effort to have both the Respondent and Complainant attend the hearing must be made to ensure due process for all parties. Both parties have the right to decline the hearing proceedings but must notify the Panel in writing.
- The Panel can render decisions based on the Compilation of Findings Report, available testimony, and/or any other supporting evidence.
- Attendees at the hearing proceedings may include the Respondent, the Complainant, the Panel Chair and members, Witnesses, advisor to the Respondent, advisor to the Complainant, and a staff member who records the minutes.
- Respondents and Complainants are not in attendance at the same time.
- The Panel Chair convenes and administers the proceedings.
- The Panel Chair reads the allegation(s) statement and gives the Respondent the opportunity to address the allegations. Next, the Panelists ask the Respondent questions based on evidentiary materials and commentary. The Respondent is dismissed before the Complainant gives testimony.
- The Complainant testifies and the Panelists ask the Complainant questions based on evidentiary materials and commentary.
- Notarized Witness statements may be provided in lieu of physical attendance. Notarized statements must be provided five business days prior to the hearing date.
- The hearing deliberations to determine whether a violation occurred proceed immediately after the hearing concludes. Each voting member of the Panel has one vote, including the chair. A majority vote constitutes a valid decision.
- The Panel makes every effort to render a decision within three business days.
- Unless additional information is required, the Panel decides whether the violation of the Academic Integrity policy has occurred. If the Academic Integrity policy has been violated, the AD of the program and the Complainant determine the Sanctions and make the recommendation to Student Affairs. The EMSS/Designee makes the final decision after checking the database to confirm equity across programs.
- The staff member prepares the meeting minutes within five working days and delivers them to the Associate Dean of EMSS and the program's Academic Director/Designee.

- The Associate Dean of EMSS/Designee informs the Respondent, the Academic Director of the student's program, and the Complainant, when appropriate, of the decision by NYU email within two business days of the decision being rendered.

Sanctions:

Sanctions should align with the scope and severity of the case based on NYU SPS sanction guidelines and should strike a balance between austerity and development. Proposed sanctions are determined by the Program's Academic Director and the faculty and are submitted to the Associate Dean of EMSS/Designee who makes the final determination and notifies the Respondent.

Record-Keeping:

The Office of Student Affairs maintains records of disciplinary cases, proceedings, and sanctions. Confidentiality must be maintained in accordance with the Federal Educational Rights and Protection Act (FERPA). Documents will be retained in accordance with the timeline specified by the NYU Office of General Counsel.

Rights and Obligations of Respondents and Complainants:

- The Respondent has the right to be informed of allegations.
- The Respondent has a right to full and detailed review of their appeal by The Panel to assess whether they are in violation of Policy.
- The Respondent and the Complainant have the right, but not the obligation, to testify at the hearing.
- The Respondent's decision not to testify will not presume guilt upon the Respondent.
- The Respondent and Complainant may consult with an advisor to assist in preparation for the hearing.

Academic Standing and Progress

Satisfactory Academic Progress

Good Academic Standing

Graduate students are considered to be in good academic standing provided that their cumulative grade point average is a minimum of 3.0 ("B" average) or better. In order to graduate, all NYU School of Professional Studies graduate students need

1. a minimum cumulative grade point average of 3.0 or better;
2. passing grades in the required number of core courses within their programs; and
3. satisfactory completion of all degree requirements.

An inability to make Satisfactory Academic Progress will have an impact on your Financial Aid award. Be sure to contact the Office of Financial Aid and click on the link below to review the Financial Aid Eligibility Requirements.

Students are responsible for reviewing their grades each semester. If, upon reviewing the grades for a semester, the student determines that his/her cumulative GPA falls below a 3.0, the student must immediately contact his/her program adviser to discuss his/her continuing academic status and, as appropriate, seek academic advisement.

Academic Concern

All students begin with a Good Academic Standing. Any student whose record demonstrates unsatisfactory progress will receive a formal notice of academic concern noting a departure from good standing.

Criteria of Academic Concern

Students whose cumulative grade point average (CGPA) falls below a 3.0 or who do not successfully complete at least 50% of the cumulative hours attempted during a semester will be placed on Notice of Academic Concern and receive formal written notification. Students return to good academic standing and are removed from Notice of Academic Concern when they raise their CGPA to a minimum of 3.0 or better and successfully complete the required cumulative attempted hours by the end of the semester in which they are on Notice of Academic Concern. Students who do not return to good academic standing after one semester are subject to the following changes in academic standing:

Notice of Academic Concern

An initial alert in the first semester that the student is no longer in good academic standing.

Notice of Continued Academic Concern Status

This notice will be issued if a student does not return to good academic standing after one semester.

Notice of Continued Academic Concern: Pre-Dismissal Status

This is the most serious notice and serves as final warning before potential dismissal from SPS. All dismissals will be determined in accordance with SPS policy and by the Academic Standing Committee.

Dismissal

The SPS Academic Standing Committee determines that the student is no longer eligible to continue in their program of study at NYU SPS.

Restrictions While on Notice of Academic Concern

Students on Notice of Academic Concern are subject to certain conditions and restrictions. These restrictions will remain in place until the student's academic performance results in their returning to good academic standing.

Students on Notice of Academic Concern require advisor approval to register for classes for the semester following their Notice of Academic Concern term, unless they have succeeded in achieving a minimum cumulative GPA of 3.0 or better during the Notice of Academic Concern term. Additional restrictions include the inability to hold student government positions; inability to participate in study away; needing permission to participate in competitions and extracurricular activities outside of advisor-approved courses.

Students on Notice of Academic Concern:

- must achieve a minimum cumulative GPA of 3.0 or better during the term on Notice of Academic Concern with an advisor-approved course load;
- cannot receive any grade of Incomplete;
- may not withdraw from any course;
- must meet with their academic advisors on a monthly basis.

All graduate students receiving federal or state financial aid or other forms of external financial aid are subject to specific regulations tied to terms of their award requirements.

Students with Pre-Dismissal status are not permitted to register for classes.

SPS Academic Standing Committee

The SPS Academic Standing Committee meets at the end of the Spring and Fall academic terms to review and take action on the academic records of undergraduate and graduate students enrolled at NYU SPS.

Students whose academic records are scheduled for dismissal review are notified via email to their NYU email address, asked to share with the committee any relevant information regarding their records, and referred to their academic advisors for further discussion on their academic progress.

The committee invites departmental representatives whose students are being reviewed for dismissal to submit a rationale for the dismissal recommendations. The committee takes action on the student's total record in accordance with departmental recommendations and information submitted by the student.

Academic Dismissal

A student whose performance falls into Notice of Academic Concern: Dismissal Status will be dismissed from the School. The Academic Standing Committee will make the dismissal decision and inform students in writing, as soon as possible, but no later than thirty (30) days after the end of the semester. In addition, a student who fails a required course twice will be dismissed from the School.

When students are academically dismissed, the Registrar will be notified and the designation "Academic Dismissal" will appear on their transcripts. Students who receive notice of academic dismissal after they have begun attending classes will be withdrawn from those classes and tuition and fees will be cancelled.

Students are not permitted to register for or attend classes while appealing an academic dismissal.

Appeal of Academic Dismissal

Students will receive a formal letter with information on how to appeal. Students can appeal the dismissal action taken by the Academic Standing Committee no later than fifteen (15) calendar days from the date of their email notification of dismissal.

There are limited grounds to an appeal. Appeals will be reviewed only if:

1. There is new, additional, relevant information that was unavailable at the time of the original decision and thus was not considered; and/or
2. There was a material violation in procedure.

A student's appeal must include:

- Student's name and NYU ID number ("N" number)
- An explanation of the circumstances contributing to the academic dismissal.
- Identify and elaborate on the grounds for your appeal that fall under the two allowable reasons for an appeal:
 - a. There is new, additional, relevant information that was unavailable at the time of the original decision and thus not considered.
 - b. There was a material violation in procedure.

Attach all critical documentation supporting your appeal, including:

- Official email/letter that informed the student of their dismissal.
- Documents that support details provided in the written statement for the appeal.

Anticipated grade changes from outstanding Incompletes do not constitute evidence for an appeal to be granted.

Once the written appeal is received, the Dean or the Dean's authorized Designee has the sole discretion to determine whether an appointment or interview is necessary and, in any case, will forward a written decision within thirty (30) days after receiving the appeal. Academic dismissals by the Dean of the School are final, and there are no further avenues of appeal.

Time to Complete a Graduate Program

The responsibility for meeting the degree requirements rests with the student. NYU-SPS Masters' Degrees must be completed within five (5) years from the initial date of registration. Graduate certificate students have a maximum of two (2) years. Students must complete degree requirements in effect at the time of their initial enrollment. The time to complete degree requirements includes any semester(s) for which students have paid maintenance of matriculation or during which they took a leave of absence.

Students who transfer from a Graduate Certificate into a Master's degree program have five (5) years to complete the degree from the time they first enrolled in the Graduate Certificate.

Requests for extensions must be made in writing to the Academic Director prior to the completion deadline with a clear action plan of when the program will be completed. No course counting toward the degree can be more than ten (10) years old at the time of graduation. The program's Associate/Divisional Dean is the final authority on whether to approve or deny the request for an extension. Students who are denied an extension are not permitted to continue in the program.

A student must reapply if s/he stops out of the program for more than two consecutive semesters (not including summer). If re-admitted, the student is then bound by the current program requirements.

Leave of Absence

Occasionally, students may need to take a break from their studies for a variety of reasons. All students should familiarize themselves with the University's Leave of Absence Policy.

Leave of Absence Policies for International Students

International students are subject to particular requirements in addition to the conditions enumerated in the policy above.

- **Personal Leave of Absence**
An F-1 or J-1 student on a personal leave of absence may not remain in the United States. When approving a leave of absence, the appropriate department or school official should notify the Office of Global Services (OGS) and the student must depart the United States immediately.
- **Medical Leave of Absence**
International students requiring a leave of absence or permission to take less than a full course load for medical reasons are eligible to stay in the United States, subject to conditions set forth by the Department of Homeland Security in accordance with information provided by a physician.

International students should contact the Office of Global Services for more information.

Maintenance of Matriculation

NYU-SPS requires continuous enrollment of graduate students each fall and spring semester until the degree sought is granted. Summer is optional. To maintain continuous matriculation, students must:

- Register during the fall and spring semesters for at least one credit-bearing course until the degree is conferred, or
- Register for maintenance of matriculation and pay registration and service fees in fall and spring semesters when the student is taking no coursework, or
- Take an approved leave of absence, except in the semester of graduation.

Note:

International students must be registered full-time and thereby comply with government regulations. Graduate Certificate students must also maintain matriculation until the certificate is completed.

Students must register for maintenance of matriculation and pay all fees for spring and fall semesters in which they do not register for classes. Maintenance of matriculation counts toward the time to complete the degree. No degree can be awarded to a student who has not maintained matriculation up to and including the semester of graduation.

Graduate students with outstanding coursework may maintain matriculation a maximum of two contiguous semesters (fall/spring or spring/fall) before being required to reapply. Students registering for their thesis or final project must maintain matriculation every term until graduation.

NYU-SPS does not waive matriculation or registration fees. Payment of the fees entitles students to use of the facilities and libraries, access to consultation with faculty members, and participation in University activities whether or not they are utilized. When a student maintains matriculation and does not meet the criteria for a full-time or half-time equivalency, student loans immediately begin counting toward the grace period before loans become due, even if the student has not finished the degree.

Enrollment Status

Full-Time, Part-Time, and Half-Time Status

The graduate programs and courses offered at NYU-SPS are designed for students who attend classes offered during the day or evening on a full-time or part-time basis. A full-time schedule consists of a minimum of 9 credits per term. During the summer session, full-time status requires 9 credits of coursework within 12 weeks.

Eligibility to receive financial aid is based on the number of credits for which a student is registered each term and students should contact the Office of Financial Aid to confirm eligibility.

- Maintenance of Matriculation Status—0 credits
- Part-Time Status—1-4 credits
- Half-Time Status—4.5-6 credits
- Full-Time Status—9 credits (*International students must maintain 9 credits per term if on an F-1 or J-1 Visa*)

Office of Financial Aid (<https://www.nyu.edu/admissions/financial-aid-and-scholarships/financial-aid-at-nyu.html>)

Full-Time Equivalency and Half-Time Equivalency

Students may benefit from full-time or half-time equivalency for a variety of reasons, including eligibility for University-sponsored or other medical insurance.

Please note: Other medical insurance must meet stated University criteria and requires that the student MUST waive NYU-sponsored insurance by the specified University deadline. More information is available at the Student Health Center.

Students must request equivalency status in writing to the designated program adviser no later than the first day of the term. Equivalency status can only be granted in the first or thesis term.

There are only two terms during which a student may be given full-time or half-time equivalency:

- First Term—Equivalency in the first term is for work required for the degree that carries no credits, such as noncredit coursework required as a condition of admission.
- Thesis Term—Students who are registered in only one course - the thesis or final project - may have the department determine whether the work is equivalent to half-time equivalency (20 hours per week) or full-time equivalency (40 hours per week). Note that completion of incomplete coursework or the desire to spread a thesis, final project, or internship completion over more than one term is not a basis for equivalency.

F-1 students are required to maintain a full-time course load each semester; exceptions are granted only by the Office of Global Services.

Attendance Policy

Although the administration of NYUSPS does not supervise attendance of classes, students are expected to attend all classes. Please be aware that some faculty take attendance into consideration in final grades. Students who, in the judgment of the instructor, have not substantially met the requirements of the course, or who have been excessively absent, may be considered to have withdrawn unofficially and may be given the final grade of "F." Students who miss class for medical reasons are required to notify their instructor of their absence and may be asked to produce a doctor's documentation of treatment at the next class.

Students who plan to miss class for religious reasons are expected to inform instructors beforehand and to be responsible for assignments given during their absence. See University Calendar Policy on Religious Holidays (<https://www.nyu.edu/about/policies-guidelines-compliance/policies-and-guidelines/university-calendar-policy-on-religious-holidays.html>) for more information.

Grading

To receive a final grade for a course, students must comply with the attendance policy stated in the syllabus and satisfactorily complete all examinations and other assignments. To receive a grade students must be officially registered in the course. All grading criteria should be completely explained by the instructor in the course syllabus, which must be distributed at the beginning of the semester to each student. Students' grades are entirely determined by the course instructor.

To receive a final grade for a course, a student must be in regular attendance and satisfactorily complete all examinations and other

assignments prescribed by the instructor. A student will not receive grades for any courses in which he or she is not officially registered at the beginning of that term. Once recorded, grades cannot be changed unless some omission or error occurred in the grading process or a grade appeal is honored. No grade may be changed for any reason after a student has graduated.

Students may obtain their final grades for each semester through ALBERT.

The following symbols indicating terminal grades are used. Only grades of "A," "A-," "B+," "B," "B-," "C+," "C," "C-," or "F" earned while matriculated in NYU School of Professional Studies' credit courses, or earned while matriculated in another division of New York University, are computed in the average.

The following grades may be awarded:

Graduate Grading Scale

Letter	Percentage	GPA	Meaning
A	95-100	4.000	Exceptional: Demonstrates exceptional mastery of all learning outcomes of the course and thorough and complete understanding of all concepts.
A-	90-94	3.667	Excellent: Demonstrates highly competent mastery of all learning outcomes of the course and strong understanding of all concepts.
B+	87-89	3.333	Very Good; exceeds course standards: Demonstrates mastery of all learning outcomes of the course and understanding of core concepts.
B	83-86	3.000	Good; meets course standards: Demonstrates mastery of some learning outcomes; understanding of some core concepts could be improved.

B-	80-82	2.667	Somewhat Satisfactory; meets some course standards and requires improvement: Demonstrates basic understanding of some learning outcomes; improved understanding of all core concepts is needed.	F	Below 70	Fail: Demonstrates minimal to no understanding of all key learning outcomes and core concepts; work is unworthy of course credit towards the degree.
C+	77-79	2.333	Less than Satisfactory; requires significant improvement: Demonstrates partial understanding of all learning outcomes and core concepts; requires significant improvement.	IF		Incomplete Fail: Student was failing the course at the time the Incomplete Contract was signed.
				IP		Incomplete Pass: Student was passing the course at the time the Incomplete Contract was signed.
C	73-76	2.000	Unsatisfactory; requires substantial improvement: Demonstrates partial understanding of some learning outcomes and core concepts; requires substantial improvement.	P		Passing: If a Pass/Fail grade is allowed, the choice of pass/fail must be made prior to the completion of the fifth week of the term.
				W		Withdrew Officially
C-	70-72	1.667	Unsatisfactory; requires extensive improvement: Demonstrates poor understanding of all learning outcomes and core concepts; requires extensive improvement.			

NR

No Record: Grades not entered by the course instructor or authorized school administrator within 60 days from the grade due deadline lapse to NR (No Record). NR grades can be changed later by instructors or authorized administrators using the standard grade change process in Albert. Courses with NR grades do not count toward earned credit and are not factored into the GPA; these courses do count as credits attempted and impact academic progress evaluations used for financial aid eligibility. Students cannot graduate with NR grades on their record without a formal documented exception approved by the Academic Dean.

Incomplete Pass/Incomplete Fail (IP/IF)

"Incompletes" are reserved for unavoidable circumstances which prevent a student from finishing a course in a given term, and the nature of the course permits the faculty member to allow late completion. Incompletes are given at the discretion of the instructor in consultation with the department. The "grade" of Incomplete is thus subject to approval and is never automatic; it can only be issued to students who have completed at least 50% of the coursework. The faculty member will determine what constitutes 50% of the coursework.

There are two "incomplete" grades that indicate the student has not completed required coursework. The grade of "IP" (Incomplete Pass) indicates that the student was passing the course at the time the Incomplete Contract was signed. The grade of Incomplete Fail ("IF") indicates that the student was failing the course at the time the Incomplete Contract was signed.

If the student's request for an incomplete is approved, the student must complete the necessary work by the date specified by the instructor: this date can be no later than the end of classes in the following full term (i.e., by the end of the spring term for a fall or January course; or by the end of the fall term for a spring or summer course).

Students who are out of attendance in the semester following the one in which the course was taken have one additional semester to complete the work. In addition, an Incomplete Contract must be signed by the student, the instructor, and the academic chair. Students must submit a written request for an "Incomplete" to the instructor and secure a signed contract prior to the last day of class; if the written request is not made, the instructor will submit a final grade based on work completed to that point.

If the required work is not completed and submitted by the deadline indicated on the Incomplete Contract, the Incomplete Pass (IP) lapses to an "N" and the Incomplete Fail (IF) lapses to the grade of "F." Students need to register and pay for the course again once a grade defaults to an "N" or "F". Students cannot graduate if they have an Incomplete in any course.

Pass/Fail (P/F)

The grade of Pass/Fail is available solely in the Master's degree internship courses listed below. In these cases, the grade of Fail "F" is calculated into the GPA. The grade of Pass "P" has no impact on the GPA.

- Publishing Internship
- Global Affairs Internship
- Event Management Internship
- Tourism Management (as of fall 2021 Travel and Tourism Management) Internship.
- Hospitality Industries (as of fall 2021 Global Hospitality Management) Internship

All other graduate-level courses cannot be taken with a Pass/Fail grade.

Withdrawal (W)

The grade of "W" indicates an official withdrawal by the student from a course, (after the deadline for dropping with a refund) and receives no credit.

Students may request to withdraw from any course for which they are registered and automatically receive a "W" by using the class withdrawal process in Albert. Students who receive a "W" may retake the course for credit, provided they re-register. "W" grades permanently remain on the official transcript. The grade of "W" is a Registrar's grade without numerical value. It is not computed in the student's GPA but may significantly impact the student's progress toward degree completion as well as the student's financial aid eligibility: it is imperative to consider the impact on your financial aid award.

Computing the Grade Point Average

The grade point average (GPA) can be obtained by determining the total of all grade points earned and dividing that figure by the total number of credits completed. For example, if a student has completed an 18-credit schedule and receives grades of A, A-, B, and C+, respectively, in four 3-credit courses and a B+ in a 2-credit course, the student's semester GPA would be computed as follows:

- 4.000 (A) x 3 credits = 12.000
- 3.667 (A-) x 3 credits = 11.001

- $3.000 \text{ (B)} \times 3 \text{ credits} = 9.000$
- $2.333 \text{ (C+)} \times 3 = 6.999$
- $3.333 \text{ (B+)} \times 2 \text{ credits} = 6.666$
- Total grade points = 45.666

GPA=45.666 divided by 14=3.262. The total grade points (45.666) are divided by the number of credits earned (14) to obtain the GPA (3.262).

Note: There are no A+, D-, or F+ grades.

Repeating a Course

Only courses with a grade of "C" or lower may be repeated ("C," "C-," and "F's" including those received from Incomplete Fail). When a course is repeated, only the second grade, whether higher or lower, is computed into the average. Credit is only earned once with a passing grade. The initial grade, however, remains on the transcript with parenthesis notating that it is no longer calculated in the GPA. Students may only repeat a course once. Students will be dismissed from the program when a required course is not passed after the second attempt. Students must re-register and pay in order to repeat a course.

Grade Changes and Appeals

Grade appeals are handled at the school level at New York University and will not be considered at the University level. It is the faculty's responsibility to evaluate the student's work in the classroom. To appeal a grade, the student must objectively demonstrate that his/her grade is in error or that some documented extenuating circumstance was not taken into consideration.

Only final grades can be appealed.

If you receive a final grade in a course that you wish to appeal, you must first:

- Review the syllabus to ensure that you fulfilled the course requirements as to how the grade was calculated: assignments, attendance, final exam, etc., and the percentages assigned to each component.
- Objectively assess your attendance record. As partners in learning, students are expected to attend class.
- Objectively assess the quality of your class participation. If a student's grade appeal is based solely on a difference of opinion about class participation which, for example, may have been listed on the instructor's syllabus as worth 10 percent, only the instructor's evaluation will be considered.
- Check that the work you submitted met the requirements enumerated by the instructor. For example, if you submitted a well-written and well-researched paper on the life of Plato for "Issues in Philosophy," but the instructor specifically asked for a comparative study of the ideas of Plato, Aristotle, and Socrates, the grade appeal would not be reviewed since you did not follow instructions as to what was required.

If after taking these steps, you believe a grade appeal is justified, the following levels of appeal are available:

Level 1: Faculty

Contact the instructor within thirty (30) days after the grade is posted and discuss concerns before beginning the official grade appeal process. Students can reach their instructor by email or telephone number as given on the syllabus or, when available, by leaving a note in the

instructor's departmental mailbox. If you do not receive a response from the instructor within two (2) weeks, notify your adviser.

Level 2: Written Appeal to the Director of Your Program

If the conversation with the instructor does not resolve the dispute, the student may begin the formal grade appeal process by writing a letter to the director of the program within 45 days of the grade being posted. The Academic Director or the Director's Designee will read the appeal, investigate, and determine a final grade, which may be the same as that determined by the instructor, higher or lower. A written decision will be rendered approximately one month after receipt of all required documentation for the appeal.

Level 3: Written Appeal to the Associate Dean/Divisional Dean

If after receiving the decision in writing from the Academic Director or Designee, the student remains in disagreement, the final step is to submit an appeal in writing to the Associate Dean/Divisional Dean within fifteen (15) days after receipt of the Director's Level 2 Appeal response letter. Appeals must include:

1. A memo to the Associate Dean/Divisional Dean indicating why the decision rendered by the program is being appealed.
2. A copy of the decision letter received from the program.
3. A copy of the supporting materials submitted to the program.

The final decision, which will be rendered by the Associate Dean/Divisional Dean within three weeks, will be the grade that appears on the student's official New York University transcript. The student must be prepared for a final decision that either preserves the original grade, is a higher grade, or lowers the original grade, since no further grade protests of the same course will be considered.

Once a student has graduated and a degree has been awarded by New York University, a grade appeal will not be considered.

Graduation

Students must submit an application for graduation in the term where they expect to graduate prior to the deadline established by the University Registrar. Graduate students must be in academic good standing (a cumulative GPA of 3.0 or higher), have no incomplete or missing grades, and are enrolled in their final degree requirements to be considered a degree candidate. Students wishing to participate in Convocation and/or Commencement ceremonies, but not having completed all degree requirements, may request a Dean's Exception to participate in the ceremonies. A Dean's Exception may only be considered for no more than two outstanding course requirements, and must be enrolled in their final course(s) in the immediate next semester. The semester of degree conferral is the semester in which the degree requirements are ultimately completed.

Honors and Awards

NYU-SPS salutes outstanding undergraduate and graduate students who have distinguished themselves through scholarship, leadership, and service. Academic departments provide student awards and honors based on academic and professional achievement. Masters graduates receive an award of "With Distinction" to those who have a minimum cumulative grade point average of 3.95.

Student Leadership Award

Student Leadership Award is given to degree recipients who display extraordinary leadership and dedication to fostering student community.

Internships

Internship course registration and policies relating to internships are governed by each individual academic program. Students are encouraged to speak with their academic adviser well in advance of seeking an internship for the relevant policies.

Placement Exams

Graduate programs at NYU-SPS do not offer placement exams for students.

Redress of Grievances

Students who have grievances that relate to academic or non-academic matters should follow the procedures outlined below. If a student wishes to appeal a grade, there is a specific appeals process for grades, outlined in a separate procedure.

Informal Resolution

Students wishing to grieve an alleged violation of the School's policies shall first contact the person he/she believes to be responsible for the matter being grieved (the respondent). The grievant will contact the respondent within twenty (20) working days of any occurrence giving rise to the grievance and will attempt to resolve the grievance informally. For example, if the complaint involves the instructor of a course, the student should contact the instructor to attempt to resolve the issue. If the complaint is not resolved at this level, the student should schedule an appointment with the Academic Director for the next level of review. If, in the judgment of the student, there is no satisfactory resolution of the complaint at the Academic Director level, the student may submit a written statement of the complaint to the attention of the Associate Dean/Divisional Dean. At the discretion of the Associate Dean/Divisional Dean, a meeting will be arranged between the parties. The Associate Dean/Divisional Dean shall attend such meeting(s) in order to resolve the grievance. The Associate Dean/Divisional Dean is responsible for administering the student complaint procedure and may, when appropriate, make recommendations for a resolution.

Formal Complaint

If the grievance is not resolved informally within fifteen (15) working days after the grievant and relevant parties have met with the Associate Dean/Divisional Dean, a student may obtain additional review by submitting a written letter of complaint to the Associate Dean of Student Affairs.

The letter of complaint will:

- state the policy that allegedly has been violated,
- describe the facts and evidence supporting the alleged violation,
- indicate what redress the grievant seeks, and
- provide a brief history of the attempts to resolve the grievance.

Depending on the nature of the complaint, the Associate Dean of Student Affairs, or his/her Designee will send a letter to the grievant stating that further investigation of his/her complaint is being conducted. The Associate Dean of Student Affairs, or his/her Designee/s will then meet with the complainant and with such other persons as they deem appropriate for the purpose of ascertaining the facts and attempting to resolve the complaint.

After completing the investigation, the Associate Dean of Student Affairs, or his/her Designee/s may dismiss the complaint if they determine that

there has been no violation of the School's written policies, even if the facts alleged by the grievant were true. Otherwise, the Associate Dean of Student Affairs, or his/her Designee/s will render a written decision regarding the grievance to the grievant and the respondent.

Record Keeping

The Office of Student Affairs will retain a copy of the letter of complaint, any amended complaint, and the decision rendered, for five full calendar years following the year in which the grievance is resolved.

Appeal Process

If the student wishes to appeal the decision made regarding his or her complaint, the student will submit a written request for appeal to the Dean of NYUSPS including all material from the formal complaint within two weeks of the decision rendered by the Associate Dean of Student Affairs.

Registration and Schedule Changes

Registering for Courses

Students register for classes through ALBERT. Be sure to meet with your advisor prior to registering for guidance on which classes to register for as well as assistance on how to navigate the system.

Students in good standing must obtain written permission from the program area in advance to register for a graduate course outside of their program area as well as authorization that the course will count towards their degree. Once permission is granted, the student may register through ALBERT.

Late Registration

Students may not register for classes after the add/drop period is over without the permission of the Academic Director and/or the Associate/Divisional Dean.

Students are expected to make up any work missed during the initial classes. Those taking six–seven week session courses must check with their academic department for policies and deadlines to add and drop courses.

Dropping / Withdrawing from Courses

For information about the drop/withdrawal schedule, and the possible consequences of dropping/withdrawing from courses, please visit the Registrar's Office Academic Calendar. Non-attendance in class does not constitute withdrawing from a course. A student is not officially withdrawn from a course until the Registrar's Office has been notified and the withdrawal recorded. Students must check their records to verify that this has occurred.

The University adheres to a refund schedule based on the date the withdrawal occurs. Students should consult the Bursar's Office regarding the refund schedule.

To be eligible for federal financial aid, students who are part-time must register for a minimum of six credits during a term.

Students who are ill or have a serious personal problem should see, call, or write their advisor immediately to determine the appropriate course of action. Students taking six-seven-week session courses must check with their academic department for policies and deadlines to add and drop courses.

Residency Requirements

Master's Programs

To earn a Master's degree at NYU-SPS, a minimum of 80% of the total number of required credits for the Master's degree must be earned in residence at NYU.

Transfer

Master's Programs

Upon admission into a graduate program, credits earned at another accredited institution may be considered for transfer credit toward an NYU-SPS Master's degree. Credit for courses taken elsewhere require the approval of the program's Academic Director.

Students who seek transfer credits for previous graduate-level work must demonstrate that the coursework meets the following criteria for each course taken:

- The course is considered appropriate to the degree sought.
- The course was completed with a grade of "B" or better.
- The course was taken at an accredited higher education institution.
- The course was taken within the past five (5) years and the department has determined that the material is current and valid.
- The course has not been credited toward another degree.

Students must provide the department with the following information in writing:

- An official transcript with course and grade.
- A detailed course description and/or syllabus, catalog description, and information about textbook and assigned readings.
- An explanation of why the student believes the course is relevant to the NYU-SPS graduate program or duplicates an existing course in the Master's program.
- Any other documentation requested by the department.

Students must request consideration for transfer credit prior to earning no more than 12 credits in the master's program in which they are enrolled at the NYU School of Professional Studies. Accordingly, decisions will be made and communicated to the students by their department before the end of the academic term in which they make the request. When credit is transferred, neither the grade nor the grade value transfers into the grade point average at NYU. If a student elects to register in an NYU-SPS course equivalent to one for which the student received transfer credit, the student will lose the benefit of the transfer credit which will not count toward the NYU-SPS residency requirement.

Graduate students may not transfer in credit taken after they commence study in an NYU-SPS graduate program unless the coursework is in a pre-approved program in an institution with which NYU-SPS has an established relationship.

Graduate Certificate Programs

Transfer credits will not be accepted toward a Graduate Certificate, as all courses are required for residency.

Course Substitutions

Each student must complete the full number of credits required by each program. Students who can demonstrate advanced competency of the subject matter in any of the core courses offered at NYU-SPS should discuss course substitutions with the program adviser during the first

semester as a matriculated student: a maximum of two courses may be substituted. Substitutions do not reduce the number of credits required, but allow students to take electives in their place.

Withdrawals

Semester Withdrawals

Students wishing to withdraw from all courses must log into Albert and complete the semester withdrawal form located in the My Academics section of the Student Center.

The refund schedule for semester withdrawals and class withdrawals is available on the Bursar's website.